

## Keeping Customers and Drivers Safe and Smart.

No one knows the road like Agero. We offer industry leading solutions for drivers, vehicle manufacturers, and insurance companies, with a long history of innovative approaches to vehicle and driver services. For over 40 years we've been working to assure driver safety and security through our roadside assistance leadership.

Headquartered in Medford, MA with operations throughout North America, we are trusted by more than 100 leading corporations and support over 75 million

drivers each year. Our Automotive clients represent 75% of new passenger vehicles sold in the U.S. and we serve 7 out of the top 10 Insurance carriers.

Our goal is to take the complexity out of complex systems. By seamlessly providing a full range of services for vehicle manufacturers, insurance carriers, and their customers, Agero offers a unique new global platform for achieving a SAFE, SMART and DRIVEN future.



» Customer problems become ours, customer Loyalty becomes yours.

## Thought Leadership, innovation, and breakthrough products and services.

- For over four decades, Agero has transformed the warranty roadside assistance market by taking the roadside event and leveraging many of its touch points. Our nationwide network of 24/7/365 service providers and award-winning call centers have forever changed the way emergency roadside services are delivered. Agero's innovations include industry leading location spotting technology, efficiency-enhancing mobile applications, award-winning dispatch software, real-time tracking of dispatch events, and more.
- We've built long-standing, trusted relationships with virtually every major automobile manufacturer and insurance company, providing private-labeled roadside services to their 75 million consumers, while building brand loyalty.
- Our unsurpassed Claims Management capabilities combine innovative technology, real-world insight, best-in-class protocols, important Accident Scene Management (ASM) and Vehicle Release Management (VRM) innovations, and an unsurpassed Service Provider network to create valuable efficiencies and significant savings at key points in the claims cycle.
- Agero offers fully-redundant call-center operations in five locations in North America: Clarksville, TN; Medford, MA; Sault Ste. Marie, Ontario, Canada; Sebring, FL; and Tucson, AZ.